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To all SMART customers:

SMART Technologies has been investing in SMART Notebook™ collaborative learning software for 15 years. We update and improve our software regularly based on feedback from our users, and we are currently developing version 11. Soon we will release a service pack for version 10 that will be accompanied by a revised licensing agreement, which addresses in more detail the permitted use of SMART Notebook software.

It has come to our attention that misleading or incorrect information about the use of SMART Notebook software is being provided. In advance of the software update, we are writing to confirm the permitted use of SMART Notebook software to help you make informed choices.

When you purchase any of the following eligible “Licensed Product,”

- SMART Board™ interactive whiteboard
- SMART Board interactive display
- SMART Response™ interactive response system
- SMART Podium™ interactive pen display
- SMART Document Camera

a SMART Notebook license is included with the product and you are permitted to use the software on any computer connected to these Licensed Products. SMART Notebook software may also be used on a reasonable number of computers associated with your district or school that are not connected to a pen- or touch-enabled devices. This permits teachers to use the software at home to create lessons for use on their Licensed Products in the classroom.

The license agreement does not, however, normally permit the use of SMART Notebook software when a computer is connected to a restricted pen- or touch-enabled device (“Restricted Product”). Restricted Products include, but are not limited to, any touch-enabled or pen-enabled devices that are not on the Licensed Products list above, including the following:

- Interactive whiteboards
- Interactive projector systems
- Display screens
- Screen digitizing devices or slates

To provide options for our customers and enable access to .notebook files by anyone, anywhere, on any device, including Restricted Products, we offer the SMART Notebook Express™ web application, found at smarttech.com/notebookexpress.

If you have any questions regarding the use of SMART Notebook software with Restricted Products or would like to apply for a stand-alone license, You can also contact us at <http://smarttech.com/contactcustomersupport> or call us directly at 403.228.5940.

Yours truly,

Patrick Lelorieux
Vice President, EMEA